



# COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

## Webinar – On-Demand Web Link

### New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

Wednesday, December 20, 2017

2 - 3:30 p.m.

The Bank Protection Act (BPA) and the implementing regulations specify security officer requirements. This program focuses on the BPA implementing regulations, especially on Regulation H, to demonstrate what your security program should contain. Although the regulations are very specific, they allow leeway for risk-management decision-making. This program includes industry-standard practices and demonstrates (with pictures) how to comply. Security officer dos, don'ts, and best practices are covered. Other topics include:

1. Which staff members should be trained on security issues?
2. When is help needed from law enforcement, regulators, or other security officers?
3. Who needs to be trained on robbery issues?
4. Should you use a case management system?
5. Reporting to the board

This program is designed specifically for those who have little-to-no previous training in financial institution security. However, it is a great refresher for veteran security officers, too. This program satisfies the Security Officer training requirements.

#### HIGHLIGHTS

- BPA and regulatory requirements
- Lighting, landscaping, locations, and locks - the four Ls of security
- Security update on the latest trends in the field
- Types of physical inspections the security officer should conduct
- Records that security officers should keep
- Training staff members
- What to include and exclude in your written security program
- Robbery training requirements

#### TAKE-AWAY TOOLKIT

- Regulation H checklist to determine if your security program is current
- Night inspection form to help implement your physical security inspections
- "Employee Conduct During and After a Robbery" form for your training program
- Risk Management Basics: Before, During and After the Robbery
- Risk Management Basics: Robbery Styles
- Risk Management Basics: Physical Risk Assessments, Thinking Like the Robber
- Sample incident report
- Employee training log
- Quiz you can administer to measure staff learning and a separate answer key

**Attendance verification for CE credits provided upon request.**

#### WHO SHOULD ATTEND?

This informative session would best suit security officers, risk management professionals, internal auditors, and compliance officers.

#### ABOUT THE PRESENTER

**Barry Thompson, CRCM, Thompson Consulting Group, LLC**, is an international speaker, trainer, consultant, and writer. He is a security and compliance "guru" for a leading national training organization and regularly presents security conferences for trade groups. Thompson is recognized worldwide, presenting in Brussels, Belgium, to European bankers on internal fraud; at the United Nations on identity theft; and to Japanese bankers on bank security. Thompson has worked in the financial services field for more than three decades, and has held the positions of security officer, compliance officer, treasurer, senior vice president, and executive vice president. He has handled more than 900 security cases and has been involved with investigations and prosecutions at the federal, state, and local levels. Thompson is the author of "101 Security Tips for the Beginning Security Officer."

#### THREE REGISTRATION OPTIONS

##### 1. LIVE WEBINAR

The live webinar option allows you to have one telephone connection for the audio portion and one Internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allow entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts are emailed to you prior to the broadcast. You need the most-current version of Adobe Reader available free at [www.adobe.com](http://www.adobe.com).

##### 2. ON-DEMAND WEB LINK\*\*

Can't attend the live webinar? The ON-DEMAND WEB LINK\*\* is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within five business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

##### 3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK\*\*

Includes options 1 and 2 above.

**NEW! Listen to the on-demand web link on your iPad, iPhone, or Android. Instructions are emailed to you with the on-demand link.**

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**AFFORDABLE TRAINING, WHEN AND WHERE YOU CHOOSE.**

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# REGISTRATION FORM

**New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools Telephone/Webcast**  
**Wednesday, December 20, 2017 2 - 3:30 p.m.**

**Choose Your Training Option:**

Purchase (Check one)	Training Options <i>(Registration includes one location hook-up)</i>	CBAI Member	Prospective-Member*
	Live Webinar	\$275	\$475
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