



COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

Webinar – On-Demand Web Link

Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

Friday, July 13, 2018

10 - 11:30 a.m.

By accepting recurring federal benefit payments, your institution has agreed to satisfy certain requirements and obligations that you may not realize. For instance, your institution must protect a specific amount of federal benefit payments from certain garnishments and levies, and possibly from your institution's right of setoff. Further, your institution is obligated to reimburse the federal government in accordance with its reclamation process even if the federal benefit payments have been withdrawn from the account. This webinar examines the procedures mandated by the federal government and explains how to calculate the amount of federal benefit payments that must be protected. Learn the steps that your institution must take to reduce your risk of loss in the federal government's reclamation process.

HIGHLIGHTS

- Which federal benefit payments are covered by these special rules?
- What are the mandated procedures for accounts receiving federal benefit payments?
- Learn to calculate the amount of federal benefit payments that you must protect
- What is the difference between a representative payee and a power of attorney?
- When is your institution required to reimburse the federal government for federal benefit payments?
- When can your institution set off an account containing federal benefit payments?

TAKE-AWAY TOOLKIT

- Green Book — Guide to Federal ACH Payments
- Official Guidelines for Garnishment of Accounts Containing Federal Benefit Payments
- Employee training log
- Quiz you can administer to measure staff learning and a separate answer key

Attendance verification for CE credits provided upon request.

WHO SHOULD ATTEND?

This informative session is useful to all deposit operations personnel, account service representatives, compliance personnel, collection personnel, auditors, attorneys, and managers.

ABOUT THE PRESENTER

Elizabeth Fast, JD, CPA, is a partner with Spencer Fane LLP where she specializes in the representation of financial institutions. Fast is the head of the firm's training division. She received her law degree from the University of Kansas, Lawrence, and her undergraduate degree from Pittsburg State University in Kansas. In addition, she has a Master of Business Administration degree and she is a Certified Public Accountant. Before joining Spencer Fane, she was general counsel, senior vice president, and corporate secretary of a \$9 billion bank with more than 130 branches, where she managed all legal, regulatory, and compliance functions. She is a member of the Missouri State Banking Board by appointment of the governor.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

The live webinar option allows you to have one telephone connection for the audio portion and one Internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allow entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts are emailed to you prior to the broadcast. You need the most-current version of Adobe Reader available free at www.adobe.com.

2. ON-DEMAND WEB LINK**

Can't attend the live webinar? The ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within five business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK**

Includes options 1 and 2 above.

NEW! Listen to the on-demand web link on your iPad, iPhone, or Android. Instructions are emailed to you with the on-demand link.

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AFFORDABLE TRAINING, WHEN AND WHERE YOU CHOOSE.

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