### Deposit Documentation







April 24, 2018 Mt. Vernon

April 25, 2018 Springfield

April 26, 2018 Utica

### Course Introduction

#### **Objectives:**

- 1. Define the governing rules, regulations, and laws affecting deposit documentation;
- 2. Explain how the rules, regulations, and laws directly affect day-to-day operations and customer interactions; and
- 3. Show attendees how they can apply what they learn to new circumstances and situations.

Each of these regulations, laws, or guidelines have aspects that relate to the initial disclosures, but the emphasis of this class is on the how and why. Many activities of tellers and customer-service representatives are driven by these regulations, but too often circumstances can make it difficult for those employees to apply the regulations because they don't know the details. This seminar describes the requirements, explains in a straightforward manner the basic principles, and then draws on real-life experiences to explore how to apply those principles.

Among the challenges covered are error resolutions, new-card issuance, replacement cards, delay of funds, honoring checks, split deposits, NSF checks, credit-card checks, two-party checks, CD penalties, partial withdrawals, who can open an account, how can it be titled, who can I talk with about the account, identity theft, suspicious activity, and more.

#### Who Should Attend?

Tellers, head tellers, new-account representatives, and anyone opening accounts or dealing with customers on the deposit side would all benefit from attending this seminar.

# **Key** opics



- Regulation E
- Regulation CC
- Regulation DD
- BSA/CIP/AML/OFAC
- GLBA Privacy
- GLBA Safeguarding Customer Information
- Identity-Theft Red Flags
- · Authority to Open Accounts

Individual

Minor

Corporation

**Partnership** 

Account Ownership

Payable on Death

Tenants in Common

Living Trusts

- Uniform Commercial Code Articles 3, 4, and 5
- Certain Illinois Compiled Statutes

## About the Presenter.

Tim Tedrick CRCM, CRP, and partner at Wipfli LLP in Sterling, Illinois leads this seminar. Tedrick is the head of the financial-institution compliance practice firmwide. He specializes in compliance, BSA, loan review and internal audit. He has performed or supervised internal audit and compliance work for all sizes of financial institutions in seven states. Prior to joining Wipfli LLP, Tedrick worked at a community bank for 11 years. He is a graduate of ABA's National Graduate Compliance School in Norman, OK. He is also a Certified Regulatory Compliance Manager and a Certified Risk Professional. He teaches compliance and auditing at various statewide schools and provides training to banks on a one-to-one basis.

#### What Others Have Said:

"Very informative. Especially for someone new to the banking world."

Danielle McBurney, CSR Preferred Bank, Casey

"The seminar was very informative. It's given me a lot of think about as to how we apply these principles to our bank. I would love to come to another one of Tim's session to absorb more information. Great job!"

> Lara Armstrong, Teller Streator Home Building & Loan Assoc.

### Registrationes

Fees include hand-out materials, refreshment breaks, and lunch. An income-tax deduction may be allowed for educational expenses undertaken to maintain or improve professional skills.

#### **Cancellation Policy**

Registrants cancelling two days prior to each seminar receive 100% refund; one day prior, 50%; the day of the seminar, no refund. All cancellations must be made in writing prior to the seminar day. Invoices and training materials will be sent to all "no shows."

#### **CBAI MEMBER**

One person	\$265
Two or more from same banking institution	\$245 each

#### \*\*PROSPECTIVE-MEMBER

One person	\$465
Two or more from same banking institution	\$445 each

#### CDD members receive a 10% discount.

Please note that CBAI does not issue confirmations, with the exception of on-line registrations, but feel free to call the Association headquarters to confirm your registration.

<sup>\*\*</sup>Only financial institutions/firms eligible for CBAI membership.

## Registration \_\_\_\_

#### DEPOSIT DOCUMENTATION **APRIL 24-26, 2018** Please specify preferred date and location. \_ April 24, 2018, Drury Hotel, Mt. Vernon April 25, 2018, Shazam Education Center: CBAI, Springfield April 26, 2018, Starved Rock Lodge, Utica Please Print Name of Bank \_\_\_\_\_ Address\_\_\_\_ City, State, Zip\_\_\_\_\_ Tel. No. \_\_\_\_\_ Name/Title E-Mail E-Mail\_\_\_\_ I have special needs, please contact me before the seminar. Please select your payment method. \_\_\_\_ Check Enclosed \_\_\_\_ Check in Mail \_ Pay at Door Credit Card\* \*If you are paying by credit card, please fill out the following information. (Visa & MasterCard accepted). Name as It Reads on Card Company Name on Card \_\_\_\_\_ Billing Address of Card \_\_\_\_\_ Card Number \_\_\_\_\_Exp. Date \_\_\_\_ Security Code \_\_\_\_\_ Fax it in:



Mail it in: CBAI Education Department 901 Community Drive Springfield, IL 62703-5184



(217) 585-8738



Call it in: (800) 736-2224 (*Illinois only*)



Click it in: www.cbai.com

#### **Dates and Locations**

April 24, 2018 Drury Hotel 145 N 44th St. Mt Vernon, IL 62864 618/246-5201

April 25, 2018 Shazam Education Center CBAI Headquarters 901 Community Drive, Springfield, IL 217/529-2265

April 26, 2018 Starved Rock Lodge 2668 E 875th Rd. Oglesby, IL 61348 815/667-4211

#### **Agenda**

Registration begins at 8:30 a.m. The seminar runs from 9 a.m. to approximately 4 p.m. A continental breakfast and lunch are provided.

CBAI is a registered Public Accounting Continuing Professional Education (CPE) provider by the Illinois Dept. of Financial and Professional Regulation.

#### For More Information

Tracy McQuinn, Senior Vice President
Valerie Johnston, Vice President
Melinda McClelland, Vice President
Jennifer Nika & Tina Horner,
Administrative Assistants
Department of Education
& Special Events
800/736-2224 217/529-2265
Fax: 217/585-8738
Terry Griffin,
Vice President Chicago Area
708/714-3333

