



COMMUNITY BANKERS ASSOCIATION OF ILLINOIS

Webinar – On-Demand Web Link

ACH Rules & Responsibilities for RDFIs

Tuesday, July 31, 2018

2 - 3:30 p.m.

This session provides a detailed overview of your obligations, rights, and responsibilities as a Receiving Depository Financial Institution (RDFI) in the Automated Clearing House (ACH) payment process. Join us to learn about the National Automated Clearing House Association (NACHA) operating procedures for your financial institution as you receive and process ACH transactions. If you are new to ACH operations, serve as backup, or just want to know more about ACH processing, this course gives you the basic information you need in a fun, easy-to-follow format.

HIGHLIGHTS

- General returns vs. extended returns
- Stop payments
- Written Statement of Unauthorized Debit
- Federal government payments

TAKE-AWAY TOOLKIT

- ACH notification of change cheat sheet
- ACH retention requirements cheat sheet
- ACH by the numbers overview (at-a-glance document)
- Employee training log
- Quiz you can administer to measure staff learning and a separate answer key

DON'T MISS THIS RELATED WEBINAR!

ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure on Wednesday, November 7, 2018

This course is eligible for 1.8 AAP credits.

Attendance verification for CE credits provided upon request.

WHO SHOULD ATTEND?

This informative session is designed for anyone sitting for the AAP test, ACH operations personnel, backup personnel, or persons wishing to further educate themselves about ACH operations.

ABOUT THE PRESENTER

Angi Farren, AAP, is the EVP and COO at UMACHA. She has more than nine years' experience working at a regional payments association and more than 16 years in the financial industry, primarily focused on ACH operations, product development, and risk management. Farren received the Accredited ACH Professional (AAP) designation in 2000 and is active on several NACHA committees.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

The live webinar option allows you to have one telephone connection for the audio portion and one Internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that allow entrance to the seminar. The session is approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts are emailed to you prior to the broadcast. You need the most-current version of Adobe Reader available free at www.adobe.com.

2. ON-DEMAND WEB LINK**

Can't attend the live webinar? The ON-DEMAND WEB LINK** is a recording of the live event including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Within five business days following the webinar, you are provided with a web link that can be viewed anytime for the next six months. This link expires six months after the live program date.

3. BOTH LIVE WEBINAR AND ON-DEMAND WEB LINK**

Includes options 1 and 2 above.

NEW! Listen to the on-demand web link on your iPad, iPhone, or Android. Instructions are emailed to you with the on-demand link.

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AFFORDABLE TRAINING, WHEN AND WHERE YOU CHOOSE.

REGISTRATION FORM

ACH Rules & Responsibilities for RDFIs Telephone/Webcast
Tuesday, July 31, 2018 **2 - 3:30 p.m.**

Choose Your Training Option:

Purchase (Check one)	Training Options <i>(Registration includes one location hook-up)</i>	CBAI Member	Prospective-Member*
	Live Webinar	\$275	\$475
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Check here if you are unable to receive your hook-up instructions and materials via the Internet and hard copies will be mailed to you.

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